

A photograph of two workers in safety gear (hard hats and high-visibility vests) standing in front of a wind turbine. The worker in the foreground is holding a tablet. The background shows the silhouette of a wind turbine against a bright sky.

Eltronic Group
ENGINEERING IMPACT

Quality Policy

1 Scope

This quality policy applies to Eltronic Group and its subsidiaries.

2 Purpose

This policy is a statement of Eltronic Group and its subsidiaries' commitment to quality and continuous improvements to ensure expectations for high-level performance, target measurements, controlled procedures, and compliance with customer requests.

3 Ownership

The quality policy is owned and governed by the CEO and board of directors of Eltronic Group.

The CEO of each subsidiary is obliged to implement this policy unless it is replaced by a specific company policy covering the same purpose.

4 Evaluation

The policy will be evaluated every two years.

5 Policy

Success in the market depends on our ability to always provide our customers with products and services that meet or exceed both their expectations and applicable requirements and thereby create value for our customers.

Customer needs shall guide our ways of working. Quality excellence shall be achieved by describing, working according to, and continuously improving our processes. Every individual shall understand how he/she can contribute to quality assurance and customer satisfaction. Results shall be monitored against set objectives and improved to ensure continued customer success. Processes shall be continuously evaluated, and actions must be taken to ensure they are effective and efficient.

A preventive and proactive approach shall always be applied. In Eltronic Group, we constantly strive to do better, and we formulate and review our quality objectives continuously. We expect that our employees never compromise on quality and always show commitment to our quality.

5.1 Policy Statements

We will live up to our policy by:

Supporting customers in achieving their business goals through committed leadership and highly skilled, competent staff.

Ensuring platforms and systems for instruction & training in quality processes.

Driving effective and aligned processes, and continually improving them to prevent failures.

Ensuring quality performance is part of customer feedback.